



# PUBLIC WORKSHOP



## Falls Water Company

Application to Increase Water Rates  
Case Nos. FLS-W-24-02

IDAHO PUBLIC UTILITIES COMMISSION  
May 28, 2025

# PARTICIPATION

## ONLINE:

- To chat in WebEx, select the chat icon in the bottom right section of the meeting window.
  - Type your questions or comments in the chat box.
  - Please be sure to use the “Everyone” option on the upper left side of the chat window to ensure your message will be seen by staff who are monitoring chat.
- To ask questions using your computer audio, click on the hand icon at the bottom of the Webex window toward the middle.

I will send you an invite to unmute your line. You will be able to unmute after receiving the invite.

## BY PHONE:

- Please press \* 3 on your phone.
  - That will signal to me you would like to be unmuted. I will send you an invite to unmute your line. After you receive it, please press \* 6 on your phone to unmute.

This presentation is available on the commission’s homepage at [puc.idaho.gov](http://puc.idaho.gov) in the News Updates section.

# INTRODUCTIONS

Adam Rush – Public Information Officer

James Chandler – Auditor

Michael Ott – Utilities Analyst

Jon Kruck – Utilities Compliance Investigator

# Purpose of Public Workshop & Overview of PUC

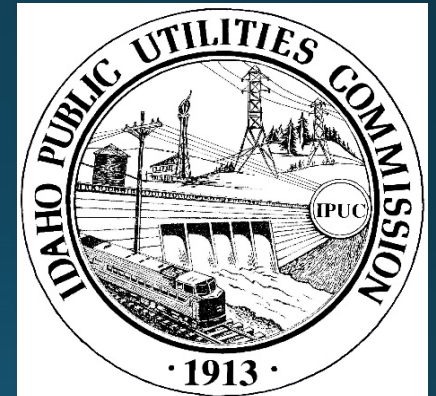
James Chandler  
*Auditor*

# Purpose of Public Workshop

- Informational session to:
  - Provide an Overview of the PUC
  - Provide a Schedule for the Case
  - Present Falls Water Co. Application
  - Describe PUC Staff's Role and the Case Process
  - Explain How to Submit Written Comments
  - Provide an Opportunity to Ask Questions About the Case
- This Public Workshop is not part of the official case record

# IDAHO PUBLIC UTILITIES COMMISSION (PUC)

- Established in 1913. Idaho Code Sections 61 and 62.
- The PUC regulates Idaho's investor-owned utilities, ensuring **adequate service and reasonable rates**.
- The PUC is made up of three commissioners appointed by the Governor.
- The Commissioners make the decisions in each case.
- PUC Staff is made up of Auditors, Engineers, Technical Analysts, Consumer Assistance and Admin.
- PUC Staff is a party in all filed cases and provides comments and recommendations to the Commissioners.



# Case Schedule & Application



# CASE SCHEDULE



Event	Date	Time & Location
Case Filed	January 30, 2025	
<b>Virtual Public Workshop</b>	<b>May 28, 2025</b>	<b>6 pm (MT)</b> Virtual
Written Public Comments	Continue filing	
Staff Comments	July 3, 2025	
<b>Public Customer Hearing</b>	July 10, 2025	<b>4 PM (MT)</b> 4279 Commerce Circle, Idaho Falls, ID
Company Reply Comments	July 31, 2025	
<b>Close of Case</b>	Final Order	



# APPLICATION

## Falls Water's Request for Water Rates:

- Filed: January 30, 2025
- Effective Date: September 1, 2025
- Average Increase:  $\approx$  \$900k, or 25%

*\*Please note that these are requests made by the Company. Actual rate changes are yet to be approved by the Commission in a Final Order.*

# Case Drivers & Revenue Requirement

# Rate Case Drivers

- Capital Investments
  - Two Million Gallon Water Storage Tank: ≈ \$1.8 Million
  - Land for Two Million Gallon Water Storage Tank: \$800 Thousand
  - Storage Tank Booster Pump: ≈ \$500 Thousand
  - Well Structure Improvements: ≈ \$1.7 Million
- Increased Labor Expense
  - Annual Pay Increases

# Revenue Requirement

- Total Amount of Money a Regulated Utility Must Collect to:
  - Recover all prudently incurred:
    - Operating Expenses
      - Labor
      - Taxes
      - Insurance
      - Depreciation Expense
      - Etc.
    - Return on Rate Base (Capital Expenditures)
      - Cost of Debt
      - Return on Equity (Shareholder Supplied Capital)

# Review Process & Final Order

# Review Process

## Review Process

- Staff & Other Parties:
  - Examine All Requests made by the Company
    - Review The Application
    - Ask Written Questions to the Company, "Production Requests"
    - On-Site Audit

# Final Order

## Recommendations & Approved Rate Changes

- Staff
  - Recommend Rate Changes Based Upon Evidence Provided
- Falls Water
  - Will have an opportunity to respond to Staff's Comments
- Final Approved Rate Change
  - The Commissioners Examine All Evidence provided by the Falls Water, PUC Staff, and customers
  - Issue a Final Order, Which Establishes Rate Changes

# Rate Design

**Michael Ott**  
*Utilities Analyst*

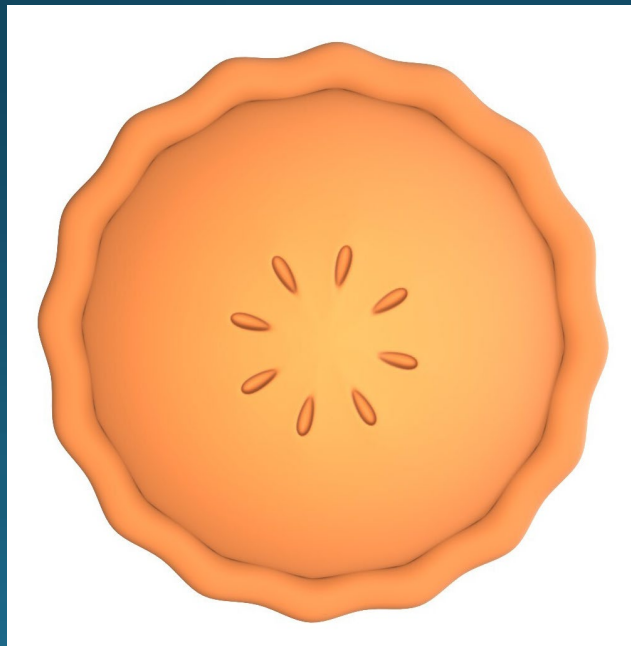


# Overview

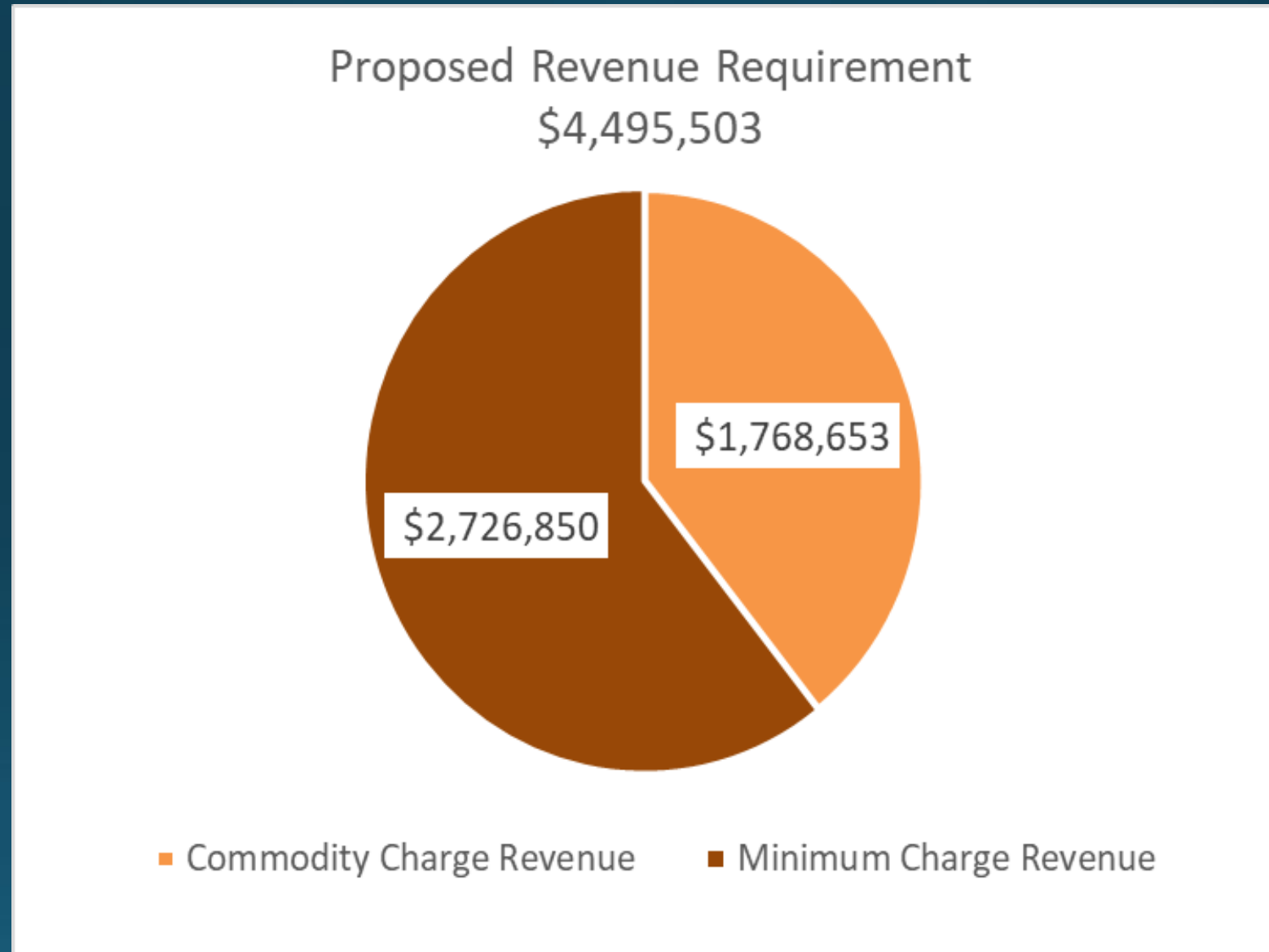
- Connection between Revenue Requirement and Rate Design.
- Company's proposed changes to Rate Design.
- Effects: Rates and Bill Impacts.

# Revenue Requirement & Rate Design

“If revenue requirement is the whole pie, rate design is the process of dividing the pie among different components and customers.”



# Revenue Requirement & Rate Design



# Proposed Changes

COMPONENT	PRESENT	PROPOSED
Rate Schedules	Separate schedules for Falls Water/Taylor Mtn., and Morning View customers.	All customers on one rate schedule.
Gallons included in Monthly Charge	Based on Meter Size	Based on Meter Size – Amounts are lower.
Commodity Rate per 1,000 Gallons of Use	1st Block: Included in Monthly Charge. 2nd Block: \$0.64 3rd Block: \$1.439	1st Block: Included in Monthly Charge. 2nd Block: \$0.97 3rd Block: \$1.455

# Proposed Rates

## Monthly Minimum Charge & Monthly Water Allowance

Meter Size (Inches)	Monthly Minimum Charge		Gallons Included	
	Present	Proposed	Present	Proposed
5/8" & 3/4"	\$22.50	\$28.68	8,000	5,000
1"	\$31.68	\$40.38	11,000	9,000
1.5"	\$40.86	\$52.08	15,000	13,000
2"	\$51.96	\$66.23	19,000	17,000
4"	\$92.82	\$118.31	33,000	21,000
Morning View: 3/4" and 1"				
0.25 acre lot	\$50	3/4" - \$28.68	11,000	3/4" - 5,000
0.50 acre lot	\$60	1" - \$40.38		1" - 9,000
1.00 acre lot	\$65.50			

# Proposed Rates

Block 1 Rate	Block 2 Rate		Block 3 Rate	
	Present	Proposed	Present	Proposed
Included in Monthly Charge	\$0.64	\$0.97	\$1.439	\$1.455

Commodity Rate  
Per 1,000 Gallons

# Bill Impacts

## Falls Water and Taylor Mountain

Meter Size (Inches)	Usage (Gallons)	Bill Amounts		Change	
		Present	Proposed	\$ Amount	%
5/8" & 3/4"	18,000	\$28.90	\$42.75	\$13.85	48%
	40,000	\$55.76	\$74.76	\$18.99	34%
1"	20,000	\$37.44	\$51.05	\$13.61	36%
	80,000	\$113.39	\$134.96	\$21.56	19%
1.5"	40,000	\$56.86	\$78.76	\$21.90	39%
	100,000	\$139.21	\$166.06	\$26.85	19%
2"	80,000	\$109.38	\$141.41	\$32.03	29%
	150,000	\$210.11	\$243.26	\$33.15	16%
4"	115,000	\$158.08	\$234.71	\$76.73	48%
	200,000	\$280.40	\$358.39	\$77.99	28%

# Bill Impacts

## Morning View

Customer	Usage (Gallons)	Bill Amounts		Change	
		Present	Proposed	\$ Amount	%
3/4" Half-Acre Lot	18,000	\$64.48	\$42.75	-\$21.74	-34%
	40,000	\$84.15	\$74.76	-\$9.40	-11%
1" Half-Acre Lot	20,000	\$65.76	\$51.05	-\$14.71	-22%
	80,000	\$141.71	\$134.96	-\$6.76	-5%



# Consumer Assistance

**Jon Kruck**

*Utilities Compliance Investigator*

# Consumer Assistance

- Utility Compliance Investigators assist customers to resolve issues and/or disputes with the Company.
- Investigators monitor compliance with laws, commission rules, and the Company tariff.
- Represent consumer interests when staff is developing a position in a case
- In a rate case, investigators review issues from previous cases, review previous complaints, review submitted comments from customers, and investigate consumer issues raised in the case.

# Consumer Issues

As of this week, the PUC has received 110 Customer Comments

- Majority against the proposal
- Customers had a rate increase recently
- Opposed to higher fixed basic charge and lower allotment
- Increase will be a big impact to low-income customers
- Company has not shown justification for increase

# Customer Comments

Customer written comments are due **July 3, 2025**  
(Reference Case No. **FLS-W-24-02**)

- Internet Website Address – [puc.idaho.gov](https://puc.idaho.gov)
- Online - Case Comment Form (once comments are submitted, they become part of public record)
- Email – Address: [secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)
- Mail – IPUC, PO Box 83720, Boise, ID 83720-0074
- Public Customer Hearing – July 10, 2025

COMMENTS ONLY  
(QUESTIONS WILL NOT BE ADDRESSED)

# Idaho Public Utilities Homepage

The screenshot shows the homepage of the Idaho Public Utilities Commission. At the top, the logo "IDAHO PUBLIC UTILITIES COMMISSION" is displayed against a background of power lines. A search bar with the text "ENHANCED BY Google" is located in the top right corner. Below the header is a navigation menu with links: Home, Cases, File Room, Laws & Rules, Consumers, Press Releases, About us, and Contact us. The main content area is divided into two columns. The left column contains a list of links: Case Comment Form (highlighted with a yellow arrow), Annual Gross Intrastate Revenues Report Form, Electric, Telecom, Water, Natural Gas, Rail Safety, Pipeline Safety, Multi-Utility, and Tariff Advice. The right column features a "News Updates" section with a list of recent events, a "Wildfire Safety Resources" section, and an "eFile Portal" button. A red arrow points to the scrollbar of the News Updates section. Below the eFile Portal button, there is a note about utility representatives using passcodes and a link to the eFile Portal Registration Form. At the bottom left, there is a "Consumers" section with links to Consumer Complaint / Inquiry Form, Frequently Asked Questions, Consumer Resources, and Why Can't You Tell Them No.

IDAHO PUBLIC UTILITIES COMMISSION

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Home Cases File Room Laws & Rules Consumers Press Releases About us Contact us

**Case Comment Form**

**Annual Gross Intrastate Revenues Report Form**

**Electric**

**Telecom**

**Water**

**Natural Gas**

**Rail Safety**

**Pipeline Safety**

**Multi-Utility**

**Tariff Advice**

### News Updates

- Rocky Mountain Power Technical Hearing - Jan. 9
- Rocky Mountain Power General Rate Case PowerPoint Presentation - Sept. 25
- IPC-E-24-22 PowerPoint Presentation - Sept. 17
- Idaho Power Rate Case PowerPoint - Sept. 5
- Idaho Power Rate Case Video Presentation - Sept. 5
- CDS Stoneridge Video Presentation
- CDS Stoneridge Workshop Presentation - June 4

### Wildfire Safety Resources

Utility representatives may use their passcode to electronically file.

**eFile Portal**

Use the [eFile Portal Registration Form](#) if you are a representative of a utility and need a passcode to submit documents.

## Consumers

[Consumer Complaint / Inquiry Form](#)

[Frequently Asked Questions](#)

[Consumer Resources](#)

[Why Can't You Tell Them No](#)

# Case Comments Form Page

[Home](#) [Cases](#) [File Room](#) [Laws & Rules](#) [Consumers](#) [Press Releases](#) [About us](#) [Contact us](#)

**Case Comment or Question Form**

Use this form to **file a comment** or **ask a question about a utility case** pending before the Commission. If you know the case number, please include it.

Submit electronically below or send in to:

Idaho Public Utilities Commission  
P O Box 83720  
Boise, Idaho 83720-0074  
FAX: (208) 334-3762

Use the [Consumer Complaint / Inquiry Form](#) if you need help resolving a problem with a utility or have a question about your bill, disconnection of service, service reliability and outages, cost of a line extension, customer service, or other issues that are not related to a utility case.

**Case Comment Form**

Use this form to file a comment or ask a question about a case

Case Number:

First Name:

Last Name:

Address:

City

State

ID

Zip

Daytime Phone:

Email:

Utility Company:

I am interested in attending an online workshop or potentially an in-person workshop.

☐ Yes, I am interested. ☐ No thanks.

I am interested in attending a customer hearing to give testimony (verbal comments) for the record on this case.

☐ Yes, I am interested. ☐ No thanks.

I acknowledge that submitting a comment in an open case constitutes a public record under Idaho Code § 74-101 (13) and all information provided by me on this form is available for public and media inspection. My comment may be reviewed by the utility.

Ask a question or state your comment:

Send

# PUC Home Page

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[Home](#) [Cases](#) [File Room](#) [Laws & Rules](#) [Consumers](#) [Press Releases](#) [About us](#) [Contact us](#)

 **Case Comment Form**

 **Annual Gross Intrastate Revenues Report Form**

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[Why Can't You Tell Them No](#)

# Water Page

## Water

### Cases

Open Cases  
Closed Cases



### Forms for Water Utilities

Annual Report Letter  
Annual Report Cover Letter (Fillable PDF)  
Annual Report Form (Fillable PDF)  
Annual Report Form (Excel)

### Resources

Water Company Information Packet  
EPA Information  
DEQ - Public Drinking Water Systems  
NARUC Committee on Water  
Approved Water Tariffs

### Orders & Notices

Commission Order No. 36390- Interest Rate on  
Consumer Deposits  
Commission Order No. 36545 - Utilities  
Regulatory Fees

### Rules


IPUC Rules  
Safety and Accident Reporting Rules

### Advanced Search


Search cases, orders, resources, etc



# Open Water Cases Page



ENHANCED BY Google



HomeCases ▾File Room ▾Laws & Rules ▾Consumers ▾Press ReleasesAbout us ▾Contact us ▾

IPUC Open Water Cases

Search:

For:

Value

Go

CaseNo	Company	Description
<a href="#">ASP-W-24-03</a>	ASPEN CREEK WATER COMPANY, INC.	ASPEN CREEK WATER COMPANY - APPLICATION TO AUTHORIZE A GENERAL INCREASE IN WATER RATES AND NEW CONNECTION FEES
<a href="#">BPI-W-24-01</a>	Buckskin Properties, Inc.	BUCKSKIN PROPERTIES, INC - INVESTIGATION INTO BUCKSKIN PROPERTIES, INC. OWNER OF A WATER SUPPLY AND DISTRIBUTION SYSTEM
<a href="#">CAP-W-24-03</a>	CAPITOL WATER CORPORATION	CAPITOL WATER CORPORATION -- PETITION TO REQUEST AN INVESTIGATION INTO FLYING H TRAILER RANCH
<a href="#">FLS-W-24-02</a>	FALLS WATER COMPANY INC	FALLS WATER COMPANY, INC - GENERAL RATE CASE
<a href="#">GSW-W-24-01</a>	GEM STATE WATER COMPANY LLC	GEM STATE WATER -- GENERAL RATE CASE



# Case Summary Page

## Case Summary

Last Updated	Case Number	Date Filed	Case Type	Status	Description
09/30/2024	FLS-W-24-02	09/30/2024	Rate	Notice Received	FALLS WATER COMPANY, INC - GENERAL RATE CASE

## Case Files

09/30/2024 [NOTICE OF INTENT.PDF](#)  
01/24/2025 [SUPPLEMENTAL NOTICE OF GENERAL RATE CASE.PDF](#)  
01/30/2025 [APPLICATION ATTACHMENTS.PDF](#)

## Public Comments

02/03/2025 [COMMENTS\\_3.PDF](#)  
02/24/2025 [COMMENTS\\_71.PDF](#)  
02/25/2025 [COMMENTS\\_12.PDF](#)  
02/26/2025 [COMMENTS\\_3.PDF](#)  
02/27/2025 [COMMENTS\\_2.PDF](#)  
03/03/2025 [COMMENTS\\_7.PDF](#)  
03/05/2025 [COMMENTS\\_2.PDF](#)



# Where do we go from here?

- Customers can subscribe to the Commission's RSS feed to receive updates about all water cases via email.
- Continue submitting your comments.
- Public Customer Hearing, date is **July 10, 2025**.
- The Commission will issue a final order which will close the case.

**You can find case information and  
file comments on the PUC website:**

**[puc.idaho.gov](http://puc.idaho.gov)**

**Case Nos.  
FLS-W-24-02**



**Direct: (208) 334-0300  
Toll-Free: (800) 432-0369  
Fax: (208) 334-3762**



**QUESTIONS?**

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